



Leadership Excellence... Your People
& Process Improvement Workshops

BUSINESS SUSTAINABILITY FOR THE NIAGARA REGION

Let us help you with your organizations most important asset; its people.



designed

FOR

Managers

Supervisors

Lead Hands

Joint Health &
Safety Committees

PROGRAM DELIVERY:

- facilitation of key concepts in an open, team-based learning environment
- gain through peer feedback; coaching; & the exchange of real-life business experiences & best practices
- hands-on, practical exercises; forms; templates & checklists

2007

WORKSHOP #1: COACHING

Coaching vs. Managing

- Techniques for Giving Formative Feedback
- Effectively Counseling & Disciplining Employees
- Gain Valuable Conflict Resolution Skills

Building a Team Around You

- Team Building Essentials; Win/Win Approach
- Planning & Facilitating Effective Meetings
- Delegation, Empowerment & Engagement

WORKSHOP #1

- March 20th
8:30 am – Noon OR
- March 21st
12:30pm – 4:30pm

WORKSHOP #2: LEGISLATIVE COMPLIANCE

Due Dilligence & Safety Management

- Understanding of Roles and Responsibilities
- Hazard Recognition and Control
- Overview of Bill C45 & its implications for noncompliance

Diversity in the Workplace

- Creating a workplace that respects & includes individual differences
- Recognizing unique contributions that individuals with many types of differences can make & creating a work environment that maximizes the potential of all employees
- How diversity impacts each of us & how work relationships, environments & workplace behaviours ultimately affect business success

WORKSHOP #2

- March 27th
8:30 am – Noon OR
- March 28th
12:30pm – 4:30pm

Registration

Participant Name(s): _____ Organization: _____
 Address: _____ Email: _____
 Phone: _____ Fax: _____

Sessions are being held in
St. Catharines, 101 King
Street (p2d training room)

Let our professionals help your organization
improve your bottom line through effective
process and people development

Program Fee (1/2 day session)

- \$275 plus GST/ per workshop (includes content & material)

Total: \$ _____

Method of Payment:

- invoice
- cheque number _____



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To register or for more information

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